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RUSHMOOR BOROUGH COUNCIL

COMMUNITY POLICY AND REVIEW PANEL

at the Council Offices, Farnborough on Thursday, 16th November, 2017 at 7.00 pm

To:

Cllr M.D. Smith (Chairman)
Cllr S.J. Masterson (Vice-Chairman)

Cllr M.S. Choudhary Cllr R. Cooper Cllr J.H. Marsh Cllr Marina Munro Cllr J.J. Preece Cllr M.J. Roberts Cllr P.F. Rust

Enquiries regarding this agenda should be referred to the Panel Administrator: Marion Young, Democratic and Customer Services, Email: marion.young@rushmoor.gov.uk Tel: 01252 398827.

AGENDA

1. **MINUTES –** (Pages 1 - 4)

To confirm the Minutes of the Meeting held on 14th September, 2017 (copy attached).

2. **LOCAL AIR QUALITY AND HEALTH –** (Pages 5 - 6)

To consider a Briefing Note from Richard Ward, Environment and Airport Monitoring Officer, on Local Air Quality and Health.

3. HAMPSHIRE COUNTY COUNCIL - MEDIUM TERM FINANCIAL STRATEGY AND TRANSFORMATION TO 2019 SAVINGS PROPOSALS – (Pages 7 - 10)

To consider a Report setting out HCC's transformation programme and identifying potential impacts on areas of service covered by the remit of the Panel.

As background, Panel members may wish to review the papers submitted to the HCC Council meeting on 2nd November, 2017, on 'Medium Term Financial Strategy and Transformation to 2019 Savings Proposals'. These can be found here (agenda item 10).

4. **WORK PROGRAMME –** (Pages 11 - 18)

To note the Community Policy and Review Panel's updated work programme for 2017/18 (copy attached).

MEETING REPRESENTATION

Members of the public may ask to speak at the meeting on any of the items on the agenda by writing to the Panel Administrator at the Council Offices, Farnborough by 5.00 pm three working days prior to the meeting.

Applications for items to be considered for the next meeting must be received in writing to the Panel Administrator fifteen working days prior to the meeting.

COMMUNITY POLICY AND REVIEW PANEL

Meeting held on Thursday, 14th September, 2017 at the Council Offices, Farnborough at 7.00 pm.

Voting Members

Cllr M.D. Smith (Chairman)
Cllr S.J. Masterson (Vice-Chairman)

Cllr R. Cooper Cllr J.H. Marsh Cllr Marina Munro Cllr J.J. Preece Cllr M.J. Roberts Cllr P.F. Rust

Apologies for absence were submitted on behalf of Cllr M.S. Choudhary.

7. MINUTES

The Minutes of the Meeting held on 15th June, 2017 were approved and signed by the Chairman.

8. HOUSING AND HOMELESSNESS STRATEGY UPDATE

The Panel welcomed Ms Zoe Paine, Strategy and Enabling Manager, who presented the 'Housing and Homelessness Strategy Update September 2017', as detailed in Report No. EHH 1711. The Report provided the Panel with an overview of the good progress made in the delivery of the Housing and Homelessness Strategy over the six-month period from March to September 2017. The Panel noted that the Strategy was designed to be a rolling document to enable it to be updated to reflect changes in national housing policies.

In relation to the Council's housing objectives contained in the Strategy, the Panel was reminded that these fall into four overall housing themes:

- (a) The right homes in the right places;
- (b) Making the best use of housing stock:
- (c) Helping people solve their housing problems and provide a suitable home when needed; and
- (d) Enabling people to live in good quality accommodation that is right for their needs.

Zoe Paine outlined the key achievements, opportunities and challenges for each of the four housing themes. These included:

(a) The right homes in the right places

- An increasing number of affordable homes being completed;
- Housing and planning officers working more closely to secure policy compliant schemes, including liaison at an earlier stage with developers and providing developers with guidance on affordable housing;
- Removal of prioritisation for local residents on the purchase of shared ownership properties;
- Universal Credit only providing under 35s with funding for a room in a shared property rather than funding for their own property.

(b) Making the best use of housing stock;

- Registered Providers have agreed in principle to share data to improve understanding of the composition of households living in affordable housing stock;
- Lettings plan targets have been achieved on the Maida phase of the Wellesley development ensuring maximum movement / occupancy for each unit;
- New Empty Homes Policy has been published with officers across the Council providing feedback and information to the lead officer;
- Ongoing issue of there being a mismatch between household sizes and available accommodation i.e. under occupation in the owner-occupied sector and overcrowding in the private rented sector.

(c) Helping people solve their housing problems and provide a suitable home when needed

- The Trailblazer project funding has resulted in the recruitment of new staff to prepare for the Homelessness Reduction Act 2017 and to develop a personcentred approach to homelessness prevention;
- Working more with the armed services and private landlords to identify empty properties;
- Positive outcomes for street homelessness due to North Lane Lodge;
- The Homelessness Reduction Act 2017 is likely to increase the number of people approaching the Council for advice, assistance and temporary accommodation.

(d) Enabling people to live in good quality accommodation that is right for their needs

- Employment of an experienced caseworker to support vulnerable residents through the Disability Facility Grant process;
- Financial Assistance Policy being drafted to enable the Council to extend the scope of works that can be carried out with grant assistance;
- Comprehensive review of fire safety issues following the Grenfell Fire:
- Evidence that Welfare Reform is pushing people into cheaper, poorer quality accommodation;
- Guidance awaited on the Housing and Planning Act 2016 and the extended Mandatory Licencing Scheme for HMOs.

The Panel reviewed and provided feedback on the Delivery Plan for the Housing and Homelessness Strategy, noting that none of the actions had been identified as not being on target.

The Chairman thanked Zoe Paine and the team for a comprehensive and informative report.

9. HAMPSHIRE COUNTY COUNCIL - CONSULTATION ON OVERNIGHT RESPITE FOR CHILDREN WITH DISABILITIES

The Panel noted Hampshire County Council's Consultation on proposals to close overnight respite services at Sunbeams in Aldershot. Panel members were encouraged to provide individual responses to the consultation by the deadline of 2nd October, 2017.

10. WORK PROGRAMME

The Panel noted the updated work programme for 2017/18 Municipal Year.

The meeting closed at 8.20 pm.

CLLR M.D. SMITH (CHAIRMAN)



Community Policy and Review Panel

Briefing note on Local Air Quality & Health

The purpose of this note is to brief Panel Members on the air quality monitoring that the Council undertakes to determine compliance with relevant air quality standards and give an overview of health impacts that poor air quality can cause.

Regulatory Background

The Local Air Quality Management (LAQM) process places an obligation on local authorities to regularly review and assess air quality in their areas, and to determine whether air quality objectives are likely to be achieved. This requirement is underpinned by Part IV of the Environment Act (1995), the National Air Quality Strategy and relevant Policy and Technical Guidance documents.

Health-based air quality objectives have been set for seven key pollutants: benzene, 1,3-butadiene, carbon monoxide, lead, sulphur dioxide (SO_2), nitrogen dioxide (NO_2) and particulate matter (PM_{10}). The main pollutant of concern in Rushmoor is nitrogen dioxide (NO_2), the main source of which is emissions from road traffic.

What we do

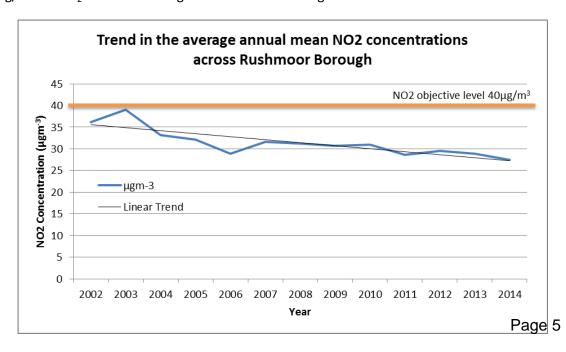
Monitoring of NO_2 is currently undertaken at twenty-six sites across the borough. Results from this monitoring are used to compile annual reports, which are submitted to Defra to demonstrate compliance with air quality objectives. These reports are available on the Council's web pages.

We monitor for NO_2 as it is a good proxy for small particulates. If we are meeting the NO_2 objective then it is a given that we are meeting the PM_{10} objective as well.

Outcomes

An Air Quality Management Area was declared in 2004, due to exceedances of the NO₂ objective between junctions 4 and 4A of the M3, and an Air Quality Action Plan was produced in 2005. The AQMA was revoked in 2011.

Ongoing monitoring of NO2 indicates that we are meeting the annual mean air quality objective of $40\mu g/m^3$ for NO₂ at all monitoring sites across the borough.



New UK Air Quality Plan

The UK plan for tackling roadside nitrogen dioxide (NO₂) concentrations, published in July 2017, sets out how the Government will improve air quality to meet EU air quality targets, in the shortest possible time. Rushmoor Borough Council, along with Guildford and Surrey Heath, have been named within the Plan due to modelled exceedances of the annual mean NO₂ limit value along the A331 (Blackwater Valley Relief Road). This requires local assessments (Feasibility Studies) to be undertaken to consider the best options to achieve compliance.

The Feasibility Study will investigate possible measures that could lead to improvements in air quality along the A331 in as short a time as possible. The work will be fully funded by Government, and the three boroughs will be working collaboratively in association with Hampshire CC and Surrey CC, who manage the road.

Health impacts

Short term (nearly immediate) symptoms

People will pre-existing health problems may find their symptoms become worse on days with higher air pollution. On such days more people are admitted to hospital for lung and heart problems while increased numbers of people visit their GP and need to take more medicine. Those with existing breathing problems such as asthma or chronic obstructive pulmonary disease (COPD) can be severely affected. Many people will not notice any ill effects, although on occasion even a normally fit and healthy person can experience irritation of the nose and throat.

Long term (chronic disease) effects.

Until the 1990s, long term health studies focused mainly on respiratory health, since the lungs are the primary gateway for pollution to enter the body. Recent research has highlighted that air pollution also affects the heart. As many more people in the UK suffer from heart and circulatory problems than lung disease, this means that poor air quality is a much bigger public health challenge than previously thought.

The UK's Committee on the Medical Effects of Air Pollutants (COMEAP) reported that the burden of human-made particulate matter on the human population was approximately a loss of 340,000 years of life in 2008, and that this loss of life is equivalent to 29,000 deaths. The burden can also be represented as a loss of life expectancy from birth of approximately six months. More recent studies have suggested a possible link between poor air quality and outcomes such as low birth weight infants and neurological health. Recent studies have also suggested that high levels of PM2.5 in childhood can permanently impair lung function.

COMMUNITY POLICY & REVIEW PANEL

PETER AMIES, HEAD OF COMMUNITY & ENVIRONMENTAL SERVICES QAMER YASIN, HEAD OF ENVIRONMENTAL HEALTH & HOUSING

16TH NOVEMBER 2017

REPORT NO. EHH1733

Hampshire County Council's Transformation Programme 2019

SUMMARY

This paper sets out the elements of the County Council's Transformation Programme 2019, which have potential future impacts on areas of service covered by the remit of the Panel.

1. Background

1.1 At the Community mid-cycle meeting on 24th October, the Panel were informed of the County Council's Transformation Programme, and requested more information on what this could mean for the community and our residents.

2. Hampshire County Council's Transformation Programme to 2019

- 2.1 The document at Appendix 1 highlights the areas for the Community Panel where, if the changes HCC are proposing to make come forward, there would be an effect on Rushmoor and its residents.
- 2.2 At HCC's Full Council meeting on the 2nd November, it was agreed that the proposals would move to the next stage. This will involve dialogue between HCC and affected organisations, including district councils and as options and proposals are developed, they will come forward to Members for discussion and debate.
- 2.3 In the meantime, the Panel are invited to consider the proposals in the Appendix and raise any questions or matters they would want to see taken into account. The Panel may also wish to consider whether for any of these areas, they would want to invite appropriate representation from HCC to a future meeting of the Panel.

Peter Amies, Head of Community & Environmental Services Qamer Yasin, Head of Environmental Health and Housing

Hampshire County Council Transformation 2019, Summary of proposals and potential impacts -Community Services Panel remit

1. Economy Transport and Environment

Our subsidies and Community Transport:

Link to 'care in the community' remit

Proposals include withdrawal of all bus subsidies and stopping the Community Transport Service, which could leave people socially isolated.

In Rushmoor, this particularly impacts on:

a) Dial a Ride

 RVS operate Rushmoor Dial-a-Ride on a contract funded by Hampshire County Council, with support from Rushmoor (grant of £34k). The two vehicles provide a 6-day week service with around 6,000 customer trips pa, for shopping, social outings, transport to health related support groups (MS, Stroke, impairments etc.), GP and other health appointments and general visits.

b) Community Transport (Minibuses for community groups)

- Quite separate from Rushmoor Dial-a-Ride, RVS operate a Community Transport Scheme using six accessible minibuses, which they own. The buses are used by RVS Members to hire for their own activities and community purposes, the scheme also covers voluntary groups in Hart District.
- RVS receive funding from HCC to operate the scheme in the form of a contract, which contributes to the salary costs of a Transport Organiser who administers the service, deals with customer bookings and manages maintenance and legal requirements. The income from HCC to part-fund the Transport Organiser is currently £16k. If this funding were removed, they would need to reduce the operation and re-design the coverage.

2. Adult Social Care and Health

The report emphasises a direction of travel on transformation of services for older people and people with physical disabilities, to enable them to remain in their own home, living as independently as possible. The general principle being; "continued emphasis is on individuals doing more for themselves and draw from wider community support" -

Specific areas impacted include:

a) Private Sector Housing

- (1) An additional non-recurrent Improved Better Care Fund (IBCF) allocation to be received over 3 years commencing 2017/18. This is the Disabled Facilities Grant but there is no guarantee this will be available after 2020/21.
 - The expectation is for Districts to invest in transformation programmes to reduce costs over the longer term including a reduced level of hospital admissions, bed blocking and additional/innovative DFGs in order to support HCC care packages.
 - To Note: The statutory duty to provided disabled adaptations is currently
 with the District Councils although the grant funding for this now comes
 through the County Council via the Department for Health previously used
 to be direct from DCLG.
- (2) Living (more) independently (Savings £18.3m). Transformation of services for older people and people with physical disabilities to enable them to remain in their own home, living as independently as possible. Less use of nursing and residential homes more appropriately sized care packages.
 - Impact on suitable housing provision especially in the private rented sector where landlords are less willing to allow adaptations to their properties, even with DFG assistance.
 - Possible increase in demand for ground floor accommodation as applicants may be unable to manage stairs following a hospital admission and may require ground floor accommodation in order to remain living independently.
 - Increase too in demand for one bedroom accommodation.
 - Possible increase in homelessness- if accommodation becomes unsuitable.
 - Increase in reliance for floating support services. Existing floating support
 provision through Home Group is not contracted to work with the over 60's –
 therefore leaves a gap at present. This will fall onto voluntary agencies and
 Local Authorities who will not be able to cater for the numbers and time
 pressure of intensively working with customers.

b) Housing, Health & Wellbeing

Health and Social Care Integration (required savings £18.9m)

- This links to the BCF (above) with HCC looking for saving opportunities associated with operational efficiencies. Currently waiting for more information from HCC on what this will look like.
- The HCC Public Health Team is in this Department. With 150 posts to go, this is likely to put at risk positive public health partnerships, reduce the ability to deliver and reduce services.
- HCC have pledged to engage with districts to redesign services. Here there is an assumption that districts have some capacity to pick up areas of work.
- Facilitate risk transfer of safeguarding arrangements to district council services e.g. mandatory taxi licensing safeguarding training etc.

c) Housing Options

Learning Disability and Mental Health (required saving £14.6m) – HCC are working to allow more service users to live in the community and out of long-term care settings with an aim to utilise more supported living placements. This includes working with partners to redesign Social Inclusion services for people who are homeless or threatened with homelessness.

- It appears HCC's living more independent theme continues by providing more supported living, more employment opportunities and greater level of support from within local communities. This will require substantial increase in supported living placements and the need for redesigning social inclusions service for homeless/threatened with homeless with learning disability and mental health. RBC already experience great difficulty in gaining access to supported accommodation. HCC has advised it will be arranging to meet with Districts to look at the redesign of the learning disability mental health service.
- Lack of supply and availability of supported housing will increase B&B
 placements (and resultant costs) to support this vulnerable group with often
 chaotic lives due to health circumstances, plus longer periods of stay in
 temporary accommodation, waiting for a suitable vacancy in supported housing.
- A separate piece of work is underway to engage district councils in the redesign of Social Inclusion Services for people who are homeless or at risk of homelessness.

3. Children's Services

Reduction in grant funding to voluntary agencies (Step by Step).

Youth Investment programme to cease in 2019 - reduce all youth related grant funding to £250,000

• If service is reduced or ceases then homelessness statutory duty for some will fall to the Council depending upon vulnerability. Possible consequences; this will increase use of B&B (and resultant costs) and/or increase need and use of temporary accommodation; and put vulnerable young people at risk.



AGENDA ITEM No. 4

COMMUNITY POLICY AND REVIEW PANEL WORK PROGRAMME

Set out below are the key issues which form the Panel's on-going work programme. The topics covered reflect the following:

- the development of a new policy for recommendation to the Cabinet
- scrutiny of the process of the way in which decisions have been or are being made
- reviewing issues of concern to local people or which affect the Borough
- review of performance and delivery of specific services
- monitoring and scrutinising the activities of others
- items raised by Members and agreed by the Panel for consideration
- review of policies and proposals developed by others

The purpose of the work programme is to identify the way in which topics are being dealt with and the progress made with them. An update will be submitted to each meeting of the Panel.

HEALTH AND HOUSING PORTFOLIO

ACCOUNTABILITY AND AREAS OF RESPONSIBILITY

Page

Housing Matters

- To carry out the Council's strategic housing and enabling role by identifying housing need and considering and developing initiatives to meet that need through work with the statutory, voluntary and private sectors.
- To consider, approve and keep under review the Housing Strategy in accordance with Department of the Environment, Transport and the Regions guidelines.
- To deal with matters relating to registered social landlords operating in the Borough and commit capital expenditure to develop new and improved affordable housing in the Borough.
- To carry out the Council's statutory duties under the homelessness legislation including the provision of a comprehensive free housing advice service and the responsibility for a homelessness strategy.
- To monitor and review the portfolio of temporary accommodation for the homeless and review that provided by registered social landlords.
- To maintain a housing register, allocations scheme and choice in lettings policies and the nominations policies and agreements with registered social landlords.
- To deal with all matters relating to the condition, repair, improvement, adaptation and energy efficiency of private sector dwellings, including houses in multiple occupation pursuant to the Housing Act 2004.
- To carry out the Council's statutory duties in relation to the licensing of houses in multiple occupation, pursuant to the Housing Act, 2004.

- To provide Private Sector Renewal Grants for the repair and adaptation of dwellings, in accordance with legislation and the Private Sector Housing Renewal Strategy.
- To carry out the Council's responsibilities under the home energy legislation, particularly in relation to energy efficiency and fuel poverty.

Care in the Community Matters

- To undertake the Council's role in respect of care in the community policy issues, social needs and supporting people in conjunction with appropriate other organisations, including the County Council, Primary Care Trust, health trusts and the voluntary sector.
- To monitor and review services to the local community in relation to the Health and Housing Portfolio and administering grants as appropriate, in particular to the Hampshire Youth Bureau, Step by Step, Relate and the local home improvement agency.

Health Matters

- To liaise and co-ordinate with local health organisations and bodies to improve facilities in the Borough.
- To work in partnership with local health organisations and bodies to promote the health needs of the Borough and in particular to support the activities of the Rushmoor Healthy Living.
- To exercise the Council's functions in relation to health education and to participate in local and national initiatives and campaigns as appropriate.

SCRUTINY

DATE RAISED	ISSUE	CURRENT POSITION	PROCESS AND TIMETABLE	CONTACT (SERVICE MANAGER)
HOUSIN	G MATTERS			
11.12.03	Vivid Homes (VH) (was First Wessex) - Performance and Review	VH to attend one meeting of the Community Panel each year to cover scrutiny, performance and delivery. Two Joint VH and RBC joint Business Meetings to be held per annum. Items for the Panel meeting to be submitted to the Head of Environmental Health Housing Services in advance.	The latest FW / RBC Joint Business meeting took place on 3 August, 2017. The next meeting is planned for February, 2018. VH attended the meeting of the Panel on 17 November, 2016 to provide an update on garage sites. On 15 September, 2016, Peter Walters attended the meeting of the Panel to advise Members on the proposed merger between First Wessex and Sentinel Housing Association. VH will be invited to provide the Panel with an update during the 2017/18 Municipal Year.	Qamer Yasin Head of Environmental Health and Housing Tel. (01252) 398640 Email: qamer.yasin@ rushmoor.gov.uk

DATE -RAISED	ISSUE	CURRENT POSITION	PROCESS AND TIMETABLE	CONTACT (SERVICE MANAGER)
ल जे 5.06.06	Registered Providers of Social Housing Review Group (RPSHs)	The RPSH Review Group has been set in order for Members to meet with Registered providers of social housing. The emphasis of the meetings was to question the landlords on: • housing management, • maintenance of property • the environment • tenant involvement • customer service • with development issues being secondary.	Appointments to the Group were made at the Panel meeting on 15 June, 2017 for the 2017/18 Municipal year. A report and presentation on the Review of Registered Providers for 2016/17 was discussed at the Panel meeting held on 15 June, 2017.	Qamer Yasin Head of Environmental Health and Housing Tel. (01252) 398640 Email: qamer.yasin@ rushmoor.gov.uk

DATE RAISED	ISSUE	CURRENT POSITION	PROCESS AND TIMETABLE	CONTACT (SERVICE MANAGER)
HEALTH	MATTERS -			
Jan, 2007	Health Issues Monitoring and influencing the configuration and delivery of local health services. Review the implications of the Government's White Paper and to engage with the Director of Public Health, local GPs and Frimley Park Hospital.	The Panel has a key role in monitoring and influencing the public health agenda. The Panel has agreed that a Health Issues Standing Group would be appointed to discuss any current and future consultation relating to health issues / changes in the area. The outcome of the meeting would be submitted to the Panel for agreements.	Appointments to the Group were made at the meeting of the Panel on 15 June, 2017. Meetings of the Health Issues Standing Group to be organised for 2016 /17 Municipal Year and a programme of work to be developed for the Year. On 2 February, 2017 Sir Andrew Morris and Dr. Andrew Whitfield attended the Panel meeting to provide a detailed update on the Frimley Health and Care System Sustainability and Transformation Plan (STP). The development of the STP would be monitored by the Panel.	tba (was Andrew Lloyd)

CARE IN THE COMMUNITY				
2004.09.07 8	Neighbourhood Renewal Strategy	An update of the Neighbourhood Renewal Strategy was presented to the Panel on 4 February, 2016.	An update is due to be provided to the Panel in the 2017/18 Municipal Year.	Ian Harrison, Corporate Director Tel. (01252) 398400 Ian.harrison@rushmoor. gov.uk

POLICY

DATE RAISED	ISSUE	CURRENT POSITION	PROCESS AND TIMETABLE	CONTACT (SERVICE MANAGER)		
HOUSING	HOUSING MATTERS					
2008/2010	Housing and Homelessness Strategies 2011- 2016 and Action Plan	The Panel has appointed a Housing Strategy Group, comprising councillors and representatives from a range of organisations, to debate the key themes and issues, help set the objectives and aims, look at options and assist in formulating actions and targets for the Housing Strategy.	Appointments to the Group were made at the meeting of the Panel on 15 June, 2017 The 2011-2016 Housing and Homelessness Strategy came to an end in March 2016. Consultation for the 2017-2021 had taken place in Spring 2016. Members would continue to play a key part in the development of the strategy. The Panel would continue to monitor the work of the Housing Options Team, the most recent update on the development of the new strategy was provided to the Panel on 15 June, 2017.	Qamer Yasin Head of Environmental Health and Housing Tel. (01252) 398640 Email: qamer.yasin@ rushmoor.gov.uk		

DATE RAISED	ISSUE	CURRENT POSITION	PROCESS AND TIMETABLE	CONTACT (SERVICE MANAGER)
29.03.2012	Welfare Reform	At the meeting of the Panel on 29 th March, 2012, it was requested that this item would be added to the Panel's programme of work as a result of the significant changes to the Borough as a result of the Welfare Reform. The Panel agreed that a task and finish group should be established including the Cabinet Member for Concessions and Community Support in order to consider the preparation for the development of the council tax support scheme.	Ian Harrison provided details of the Welfare Reform and the requirement for local authorities to develop a local council tax support scheme at its meeting on 29 th March, 2012. A task and finish Group was appointed to develop the support scheme. The Panel to receive yearly updates on progression. The last update was presented to the Panel on 19 November, 2015. A further update to be provided in the 2017/18 Municipal Year.	Ian Harrison, Corporate Director, Tel. (01252) 398400, Email. ian.harrison@rushmoor.g ov.uk

COMMUNITY POLICY AND REVIEW PANEL WORK FLOW – 2017 / 18

25 January 2018			 Welfare Reform Update CCG 'e-consult' initiative Health education – Public health and health education in the Borough (invite HCC post holder for Health Education) 	
29 March 2018			 Housing and Homelessness Strategy (part 2) Frimley Sustainability and Transformation Plan (STP) Vivid Homes update (scrutiny meeting) 	
Future Items Suggested – Dates to be Confirmed	Depriva Strateg	ic Health Monitoring rivation Improvement egy (was Neighbourhood ewal Strategy)		Vanguard Update Improving Access to Psychological Therapies (IAPT) / TalkPlus

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Last update: 08 November 2017